

Contact: Joanne Waller
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Your ref:
Our ref: I-002-984



29th April 2022

Dear

Kinder Products Recall – An update from the Food Standards Agency

I am writing to request your assistance on behalf of the Food Standards Agency (FSA).

The FSA are asking all retailers to make sure they have removed Kinder products linked to an outbreak of salmonella from their shelves. Details of the affected products and what to do are contained in the Annex 1 to this letter. I would also be grateful if you can display the point-of-sale notice in annex 2 to help raise awareness amongst your customers

We will continue to monitor the situation, but if you require further information, please do not hesitate to contact a member of the Food Safety Team

Yours sincerely

A handwritten signature in black ink that reads "Joanne Waller".

Joanne Waller
Head of Community Protection

Neighbourhoods and Climate Change

Durham County Council, PO Box 617, Durham, DH1 9HZ
Main Telephone 03000 26 1016

Annex 1 – Durham County Council Message to Retailers

Kinder Products Recall – An update from the Food Standards Agency

We are asking all retailers to make sure they have removed Kinder products linked to an outbreak of salmonella from their shelves. The products are believed to have caused a significant number of children to become seriously unwell, with many reported cases being admitted to hospital.



Product details: Product names	Pack sizes	Best before dates
Kinder Surprise	20g	All dates up to and including 04 January 2023
Kinder Surprise	20g x 3 pack	All dates up to and including 04 January 2023
Kinder Surprise	100g	All dates up to and including 21 August 2022
Kinder Mini eggs	75g	All dates up to and including 21 August 2022
Kinder Egg Hunt Kit	150g	All dates up to and including 21 August 2022

An earlier recall only covered some of the products above, so it is important to check you have removed from sale the additional products that were included in the later, updated recall notices. The updated recall includes all Kinder products manufactured at their Arlon site in Belgium between June 2021 and the present date. Investigations have identified that some products included in the recall remain on sale.

The packaging of recalled products may not refer to the Belgium factory where they were produced and may include a different contact address, so it is extremely important that you check products against the list on the FSA Website: <https://www.food.gov.uk/news-alerts/alert/fsa-prin-25-2022-update-2> to make sure your customers are not being put at risk.

Voluntary recall of a selection of Kinder products



We are recalling a selection of Kinder products, which have been manufactured in Belgium, as a precautionary measure, in relation to a number of reported cases of salmonella.

- **Kinder Surprise 20g** -Best Before Dates up to and including 4th January 2023.
- **Kinder Surprise 20g x 3 multipacks**-Best Before Dates up to and including 4th January 2023.
- **Kinder Surprise 100g** - Best Before Dates up to and including 21st August 2022.
- **Kinder Mini eggs 75g** - Best Before Dates up to and including 21st August 2022.
- **Kinder Egg Hunt Kit 150g** - Best Before Dates up to and including 21st August 2022.
- **Kinder Schokobons 70g** - Best Before Dates up to and including 4th January 2023.
- **Kinder Schokobons 200g** - Best Before Dates up to and including 4th January 2023.
- **Kinder Schokobons 320g** - Best Before Dates up to and including 4th January 2023.

What you should do

If you have bought one of the selected Kinder products as detailed above, do not eat it. Instead:

- Contact the Ferrero consumer care line on consumers.uk@ferrero.com or consumers.ireland@ferrero.com to obtain a full refund.
- The toys included in these products are not affected

Want more information?

For more information, please contact us on: consumers.uk@ferrero.com or 0330 053 8943